

FieldConnect



I FieldLocator

FieldConnect's FieldLocator allows you to accurately track vehicles in real time, 24/7, to get the closest available qualified technician to a critical customer call location when it's needed most. The FieldLocator GPS solution enables real-time status communications between your fleet and your existing Microsoft Dynamics (AX, GP, SL, or NAV), or Sage 300 (CRE or TS) field service database.

Track your fleet with real-time graphical view

Knowing where your vehicles are and what they are doing is a business imperative today. The cost of misuse, combined with the potential for legal liabilities, is an often overlooked area of controllable expense for today's field service organization.

FieldLocator ensures your fleet is exactly where you need it, when you need it, while giving you the peace of mind of 24/7 speed and location monitoring.

- **Reduce service costs:** Don't tolerate misuse of your vehicles. Precisely capture billable time and vehicle tracking and determine the most economical route for your techs to take.
- **Reduce legal liabilities:** Don't foot the bill for reckless use of service vehicles. You'll get real-time monitoring and alerts for specific infractions.
- **Boost productivity:** Optimized route planning and a single graphical view for your dispatcher ensures prompt response to service calls and improved customer satisfaction ratings. Perform additional service calls without the cost of adding new staff.

FieldLocator delivers immediate value:

- **Improve customer service:** Knowing where your fleet is 24/7 ensures the closest available technician is dispatched in a timely fashion.
- **Decrease maintenance expense:** Daily journal, vehicle stops, and weekly summaries per vehicle. Historic record feeds maintenance schedules for wear and tear.
- **Optimize dispatch:** Graphical interface optimizes route planning, directions, time expectations, and technician availability.

"FieldLocator has transformed how we service our customers. The generated reports enable our supervisors and managers to better manage our field technicians and our service fulfillment has never operated so efficiently and effectively.

- Tim Barnes, Service Manager, Tampa Bay Trane



FieldConnect
Service Platform

FieldAccess ● Mobile Technician

FieldTime ● Payroll

FieldDispatch ● Dispatching

FieldQuotes ● Quoting

FieldDirect ● Customer Portal

FieldLocator ● GPS Fleet Tracking

For more information on FieldConnect solutions:
Call. 949.428.1540 Click. www.fieldconnect.com

FieldLocator Features

Vehicle Monitoring and Tracking: 24/7 coverage for all vehicles via GPS integration for location and status tracking and real-time reporting

Alerts: Email alerts for administrator-defined monitored terms, e.g. speeding, out of designated geography

Map View: Fully integrated graphical view of local geography, technician and customer locations, as well as status of work in progress

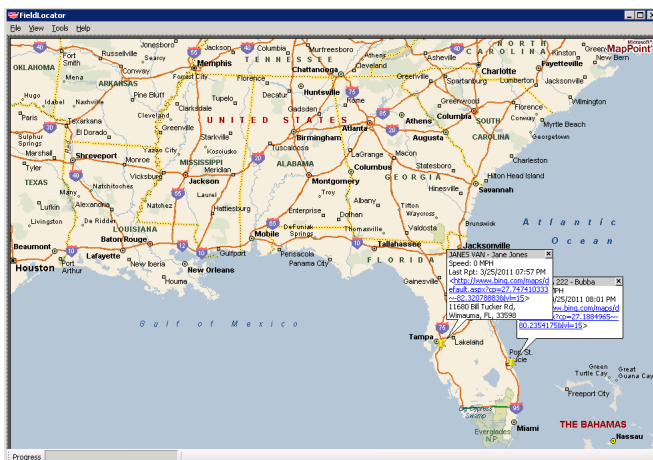
Route Planning: Easily determine the best route for a series of calls, including directions and sequence planning

Dispatch: Graphical control over views for technicians (group or individual), customer locations, service call info, and vehicle status

Reporting: Daily journal, vehicle stops, and weekly summaries for historic record, maintenance service, or to resolve billing issues by comparing reported time to actual GPS time

Implementation is a Snap

FieldLocator can be easily and seamlessly installed into an existing Microsoft Dynamics, Sage 300 CRE, or Sage 300 TS environment, connected and set up, typically in a matter of hours, allowing real-time communications with your service database and in-vehicle GPS devices.



Requirements and Dependencies

Microsoft Dynamics GP version 8.0 or later,
Microsoft Dynamics SL version 7.0 or later;
Microsoft Dynamics AX 2012; Microsoft Dynamics
NAV 2013; Sage 300 Construction & Real Estate,
Sage 300 Trade Specialty; ASP .NET, IIS 6.0, and .NET
Framework 2.0 SP1



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